# ++ adapthealth ++ patient care solutions

## The EB Advocate Program

AdaptHealth Patient Care Solutions (AHPCS) is a supplier with extensive experience serving the EB community. Our team offers exceptional service, quality wound care products and resources to help you provide effective care for Epidermolysis Bullosa (EB) patients.



### **Exceptional Service**

- → AdaptHealth Patient Care Solutions has a dedicated EB Advocate Team and toll-free phone number 855.5EB.line (855.532.5463) to better serve patients who have EB.
- + EB Advocate Team's Product and Insurance Specialists are available to answer questions about wound care products and insurance coverage guidelines.
- + AdaptHealth Patient Care Solutions is a contracted supplier with hundreds of managed care payers and is a participating provider with Medicare and most Medicaid plans.
- → AdaptHealth Patient Care Solutions bills patients' insurance on their behalf and ships supplies directly to patients. Orders and reorders are shipped within 1-2 business days.1 Standard shipping is free.
- + Phone, fax and email ordering options are available to healthcare professionals and patients.

#### **More Quality Wound Care Products**

- AdaptHealth Patient Care Solutions supplies quality wound care products from a wide range of manufacturers. Brand requests are typically honored if products are stocked by AHPCS.
- The EB Advocate Team works with healthcare providers to support continuity of care and help them provide more effective care to their EB patients.

#### More Resources for the EB Community

- AdaptHealth Patient Care Solutions offers the informative and nationally respected EB Nurse website.
- Subscription is available to the e-newsletter, "The EB Advocate", which spotlights people and events in the EB community. "The EB Advocate" is also on Facebook and Twitter.
- AdaptHealth Patient Care Solutions also supports non-profit organizations that provide resources to patients who have EB.

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<sup>1</sup>Shipping is contingent upon receiving product authorization from the insurance payer and does not apply to incontinence products

For more information, please contact: 855-5EB-line (855-532-5463)
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